

Psittacus

S Y S T E M S



PSITTACUS COURSE LIST 2018

Live CPD Courses & QCF Qualifications Available on the Psittacus Platform

- All CPD Courses on the platform are Registered and Accredited by the CPD Accreditation Group (Psittacus Systems: Accredited Provider Number - 776601)

E-LEARNING
Age Verification
Allergen Awareness
Anaphylaxis
Asbestos Awareness
Aspergers Syndrome
AUASP (Award for Underage Sales Prevention)
Autism Awareness
Basic Life Support
Bribery Act Awareness
Bullying & Harassment
Care Certificate Standard 1: Understand Your Role
Care Certificate - Standard 2: Your Personal Development
Care Certificate - Standard 3: Duty of Care
Care Certificate - Standard 4: Equality and Diversity

Care Certificate - Standard 5: Work in A Person Centred Way
Care Certificate - Standard 6: Communication
Care Certificate - Standard 7: Privacy and Dignity
Care Certificate - Standard 8: Fluids and Nutrition
Care Certificate - Standard 9: Awareness of Mental Health Conditions
Care Certificate - Standard 9: Dementia
Care Certificate - Standard 9: Learning Disability
Care Certificate - Standard 10: Safeguarding Adults
Care Certificate - Standard 11: Safeguarding Children
Care Certificate - Standard 12: Basic Life Support
Care Certificate - Standard 13: Health and Safety
Care Certificate - Standard 14: Handling Information
Care Certificate - Standard 15: Infection Prevention and Control
Care Certificate - Full Package (optional full package deal)
Care Planning and Record Keeping
Carers Awareness
Catheterisation
Communication
Complaints Handling
Conflict Resolution

Contracts and Written Statements
Control and Administration of Medicines (Level 3)
COSHH
Customer Service
Data Protection GDPR
Dementia - An Understanding
Dementia - Clinical Guidelines
Dementia - Dealing with Challenging Behaviour
Dementia - Interventions for Cognitive and Non - Cognitive
Dementia - Types of Dementia
Dementia Care Practice Level 3
Diabetes Awareness
Diet and Nutrition
Dignity and Respect
Disability Awareness
Discipline & Grievance
Display Screen Equipment
Drug Calculations
Drugs and Alcohol Awareness
Duty of Care

End of Life - Advanced Care Planning
End of Life Care Level 3
Epilepsy Awareness
Equality and Diversity
Falls Prevention
Fire Safety
Fire Warden / Marshal
First Aid
Food Safety - Level 1
Food Safety - Level 2
Food Safety - Level 2 (Catering, Retail, Manufacturing)
Giving and Receiving Feedback
HACCP
Handling Redundancy
Health and Safety
Infection Controls Level 3
Infection Prevention and Control
Information Governance
Interview Skills
Introduction to the Food and Beverage Industry

Learning Disabilities
Legionnaires
Level 3 Award in Supervising Food Safety
Lone Working Awareness
Lone Working Essentials
Managing Conflict
Managing People
Managing Risk, Minimising Restraint
Medication Management
Money Laundering Awareness
Moving and Handling of Objects
Moving and Handling of People
Nutrition Awareness
Paediatric First Aid
Palliative and End of Life Care
Pay & Reward
Performance Management
Person Centred Care Level 2
Preparing to Work in Care Level 2
Pressure Ulcer Prevention (Acute)

Pressure Ulcer Prevention (Community Settings)
Preventing Radicalisation
Reablement
RIDDOR
Risk Assessment & Management in Care Level 3
Safeguarding Children
Safeguarding Children Practice Level 3
Safeguarding of Vulnerable Adults
SALPS (Scottish Award for Licensed Premises Staff)
Self-Harm
Mental Capacity Act and Deprivation of Liberty Safeguarding
Mental Health Awareness
Mentoring for Mentors
Slips, Trips & Falls - Healthcare
Slips, Trips and Falls: Hospitality
Staff Appraisal Skills
Starting Work
Stress Awareness
Stroke Awareness
Substance Misuse Awareness Level 3

Time Management
Tissue Viability - An Introduction
Tissue Viability - Assessment & Treatment of Wounds
Tissue Viability - Dressings, Wounds & Pressure Relieving Equipment
Tissue Viability - Wound Bed Preparation
Tissue Viability - Wound Types
Understand Your Role
Venipuncture
Verification of Death
Work in A Person Centred Way
Working at Height
Working Time & Holidays
Your Personal Development

VIDEOS

Awareness of Mental Health, Dementia & Learning Disability

Communication

Dignity & Respect

Duty of Care

Essential First Aid

Equality, Diversity and Inclusion

Fluids & Nutrition

Handling Information

Health & Safety

Infection Prevention & Control

Medication

Moving & Positioning

Person Centred Care

Safeguarding Adults

Safeguarding Children

Your Personal Development

Your Role

E-BOOKS

Accounting Skills for New Supervisors

Acquired Brain Injury

Active Listening

Advanced Project Management

Advanced Skills for the Practical Trainer (Coming Soon)

Advanced Writing Skills

An Environmental Audit Primer (Coming Soon)

Anger Management - Understanding Anger

Appreciative Inquiry (Coming Soon)

Autism Awareness

Basic Business Management - Boot Camp for Business Owners

Basic Internet Marketing

Beyond Workplace Politics

Body Language - Reading Body Language as a Sales Tool

Branding - Creating and Managing Your Corporate Brand

Budgets and Managing Money

Building a Brand on Social Media

Building a Consulting Business

Building an Online Business (Coming Soon)

Building Relationships for Success in Sales (Coming Soon)
Building Your Self Esteem and Assertiveness Skills (Coming Soon)
Bullying in the Workplace
Business Ethics for the Office (Coming Soon)
Business Etiquette - Gaining That Extra Edge (Coming Soon)
Business Leadership - Becoming Management Material (Coming Soon)
Business Process Management (Coming Soon)
Business Succession Planning - Developing and Maintaining a Succession Plan (Coming Soon)
Business Writing That Works (Coming Soon)
Call Centre Training - Sales and Customer Service Training for Call Centre Agents
Care Certificate Standard 01: Understand Your Role
Care Certificate Standard 02: Your Personal Development
Care Certificate Standard 03: Duty of Care
Care Certificate Standard 04: Equality and Diversity
Care Certificate Standard 05: Work in a Person Centered Way
Care Certificate Standard 06: Communication
Care Certificate Standard 07: Privacy and Dignity
Care Certificate Standard 08: Fluids and Nutrition
Care Certificate Standard 09: Mental Health, Dementia & Learning Disabilities
Care Certificate Standard 10: Safeguarding Adults

Care Certificate Standard 11: Safeguarding Children
Care Certificate Standard 12: Basic Life Support
Care Certificate Standard 13: Health and Safety
Care Certificate Standard 14: Handling Information
Care Certificate Standard 15: Infection Prevention and Control
Care Planning
Change Management - Change and How to Deal With It
Coaching and Mentoring
Communication Strategies (Coming Soon)
Communications for Small Business Owners (Coming Soon)
Conducting Effective Performance Reviews (Coming Soon)
Conference and Event Management (Coming Soon)
Conflict Resolution - Dealing With Difficult People
Conflict Resolution - Getting Along In The Workplace
Conquering Your Fear of Speaking in Public
Continuous Improvement with Lean
Conversational Leadership (Coming Soon)
Creating a Dynamite Job Portfolio (Coming Soon)
Creating a Google AdWords Campaign (Coming Soon)
Creating a Positive Work Environment (Coming Soon)

Creating a Top-Notch Talent Management Programme (Coming Soon)
Creating Winning Proposals (Coming Soon)
Creative Thinking and Innovation (Coming Soon)
Crisis Management
Critical Thinking
CRM - An Introduction to Customer Relationship Management (Coming Soon)
Customer Service Training - Critical Elements of Customer Service (Coming Soon)
Customer Service Training - Managing Customer Service
Dealing with the Media - Creating a Positive Working Relationship
Delegation - The Art Of Delegating Effectively
Developing a Lunch and Learn Programme
Developing a Safety Procedures Manual
Developing a Training Needs Analysis
Developing Your Executive Presence
Developing Your Training Programme (Coming Soon)
Diabetes Awareness
Dignity and Respect
Diversity Training - Celebrating Diversity in the Workplace
Dynamite Sales Presentations (Coming Soon)
E-Commerce Management (Coming Soon)

Effective Planning and Scheduling (Coming Soon)
Emotional Intelligence (One Day) (Coming Soon)
Employee Accountability (Coming Soon)
Employee Dispute Resolution - Mediation through Peer Review (Coming Soon)
Encouraging Sustainability and Social Responsibility in Business (Coming Soon)
End of Life Care Level 2
Entrepreneurship 101 (Coming Soon)
Environmental Sustainability - A Practical Approach to Greening Your Organisation (Coming Soon)
Equality and Diversity
Facilitation Skills (Coming Soon)
First Aid Awareness
Generation Gap - Closing the Generation Gap in the Workplace (Coming Soon)
Getting Stuff Done - Personal Development Boot Camp (Coming Soon)
Giving Effective Feedback (Coming Soon)
Global Business Strategies (Coming Soon)
Goal Setting (Coming Soon)
Health and Safety in the Workplace
High Reliability Organisations (Coming Soon)
Hiring for Success - Behavioural Interviewing Techniques (Coming Soon)
Human Resources Training - HR for the Non-HR Manager (Coming Soon)

Infection Control In The Workplace
Influence and Persuasion (Coming Soon)
Intermediate Project Management (Coming Soon)
Intrapreneurship (Coming Soon)
Introduction to E-Mail Marketing (Coming Soon)
Introduction to Neuro Linguistic Programming (Coming Soon)
Inventory Management - The Nuts and Bolts (Coming Soon)
Kickstarting Your Business with Crowdsourcing (Coming Soon)
Knowledge Management (Coming Soon)
Leadership Skills for Supervisors - Communication, Coaching, and Conflict (Coming Soon)
Lean Process Improvement (Coming Soon)
Logistics and Supply Chain Management (Coming Soon)
Making Training Stick (Coming Soon)
Managing Across Cultures (Coming Soon)
Managing Difficult Conversations (Coming Soon)
Managing Pressure and Maintaining Balance (Coming Soon)
Managing the Virtual Workplace (Coming Soon)
Marketing and Sales (Coming Soon)
Marketing for Small Businesses (Coming Soon)
Marketing with Social Media (Coming Soon)

Mastering the Interview (Coming Soon)
MCA & DOLS
Measuring Training Results (Coming Soon)
Meeting Management - The Art of Making Meetings Work (Coming Soon)
Motivation Training - Motivating Your Workforce (Coming Soon)
Moving and Handling Clients
Negotiating for Results (Coming Soon)
Networking for Success (Coming Soon)
NLP Tools for Real Life (Coming Soon)
Onboarding - The Essential Rules for a Successful Onboarding Programme (Coming Soon)
Orientation Handbook - Getting Employees Off to a Good Start (Coming Soon)
Overcoming Objections to Nail the Sale (Coming Soon)
Performance Management - Managing Employee Performance (Coming Soon)
Personal Brand - Maximising Personal Impact (Coming Soon)
Planning for Workplace Safety (Coming Soon)
Positive Dementia Care
Practical Applications - How to Blog and Podcast (Coming Soon)
Problem Solving & Decision Making (Coming Soon)
Process Improvement with Gap Analysis (Coming Soon)
Project Management - All You Need to Know (Coming Soon)

Project Management Fundamentals (Coming Soon)
Project Management Training - Understanding Project Management (Coming Soon)
Project Planning - All You Need to Know (Coming Soon)
Prospecting for Leads like a Pro (Coming Soon)
Public Relations Boot Camp (Coming Soon)
Public Speaking - Presentation Survival School (Coming Soon)
Public Speaking - Speaking Under Pressure (Coming Soon)
Purchasing and Procurement Basics (Coming Soon)
Research Skills (Coming Soon)
Risk Management (Coming Soon)
Safeguarding Children and Young People
Safeguarding of Vulnerable Adults
Safety in the Workplace (Coming Soon)
Self-Leadership (Coming Soon)
Selling Smarter (Coming Soon)
Six Sigma - Entering the Dojo (Coming Soon)
Skills for the Administrative Assistant (Coming Soon)
Skype for Business (Coming Soon)
Social Selling for Small Businesses (Coming Soon)
Strategic Planning (Coming Soon)

Stress Management (Coming Soon)
Survival Skills for the New Trainer (Coming Soon)
Team Building - Developing High Performance Teams (Coming Soon)
Telemarketing - Using the Telephone as a Sales Tool (Coming Soon)
The ABCs of Supervising Others (Coming Soon)
The Control and Administration of Medicines
The Minute Taker's Workshop (Coming Soon)
The Practical Trainer (Coming Soon)
The Professional Supervisor (Coming Soon)
Time Management - Get Organised for Peak Performance (Coming Soon)
Tough Topics - Talking to Employees about Personal Hygiene (Coming Soon)
Trade Shows - Getting the Most Out Of Your Trade Show Experience (Coming Soon)
Training with Visual Storytelling (Coming Soon)
Transgender Employees - Creating an Inclusive Work Community (Coming Soon)
Understanding Epilepsy
Using Activities to Make Training Fun (Coming Soon)
Women and Leadership - Owning Your Strengths and Skills (Coming Soon)
Working Smarter - Using Technology to your Advantage (Coming Soon)
Workplace Ergonomics - Injury Prevention Through Ergonomics (Coming Soon)
Workplace Harassment - What It is and What to Do About It (Coming Soon)

Workplace Success - Seven Key Skills you'll Need (Coming Soon)

Workplace Violence - How to Manage Anger and Violence in the Workplace

Workplace Wellness (Coming Soon)

Writing a Business Plan (Coming Soon)

Writing for the Web (Coming Soon)

Writing Reports and Proposals (Coming Soon)

DISTANCE LEARNING

COURSE TITLE	RESELLER PRICE	RRP
Acquired Brain Injury (Paper Based)	£26.00	£39.99
Administration in Medical Settings (Paper Based)	£26.00	£39.99
Adults at Risk - Scotland (Paper Based)	£26.00	£39.99
Asperger Syndrome Awareness (Paper Based)	£26.00	£39.99
Autism Awareness (Paper Based)	£26.00	£39.99
Autism Awareness for Educators (Paper Based)	£26.00	£39.99
Business Administration Knowledge (Paper Based)	£26.00	£39.99
Care Certificate (Paper Based)	£32.00	£45.00
Care Planning (Paper Based)	£26.00	£39.99
Care Skills (Paper Based)	£26.00	£39.99
Challenging Behaviour - Children and Young People (Paper Based)	£26.00	£39.99
Challenging Behaviour - Elderly (Paper Based)	£26.00	£39.99
Conflict Resolution in the Workplace (Paper Based)	£26.00	£39.99
Continence Care (Paper Based)	£26.00	£39.99

Counselling Skills (Paper Based)	£26.00	£39.99
Deaf Awareness (Paper Based)	£26.00	£39.99
Developing Environmental Awareness (Paper Based)	£26.00	£39.99
Diabetes Awareness (Paper Based)	£26.00	£39.99
Diabetes in Children and Young People (Paper Based)	£26.00	£39.99
Dignity and Respect (Paper Based)	£26.00	£39.99
Drugs Awareness (Paper Based)	£26.00	£39.99
Effective Customer Care (Paper Based)	£26.00	£39.99
End of Life Care - Level 2 (Paper Based)	£26.00	£39.99
End of Life Care - Level 3 (Paper Based)	£26.00	£39.99
Equality and Diversity (Paper Based)	£26.00	£39.99
Fire Warden (Paper Based)	£26.00	£39.99
First Aid Awareness (Paper Based)	£26.00	£39.99
Foetal Alcohol Spectrum Disorders (FASD) (Paper Based)	£26.00	£39.99
Food Hygiene (Paper Based)	£18.00	£25.00
Food Hygiene and Safety - Level 3 (Paper Based)	£26.00	£39.99

Health and Safety Awareness (Paper Based)	£18.00	£25.00
Health and Safety in the Workplace (Paper Based)	£26.00	£39.99
Healthy Eating and Nutrition (Paper Based)	£26.00	£39.99
Infection Control for Health and Social Care Workers (Paper Based)	£26.00	£39.99
Infection Control in the Workplace (Paper Based)	£26.00	£39.99
Learning Disability Awareness (Paper Based)	£26.00	£39.99
Medication and Domiciliary Care (Paper Based)	£26.00	£39.99
Mental Capacity Act & Deprivation of Liberty Safeguards (Paper Based)	£32.00	£45.00
Mental Health Awareness (Paper Based)	£26.00	£39.99
Moving & Handling Clients (Paper Based)	£26.00	£39.99
Neurological Conditions (Paper Based)	£26.00	£39.99
Obsessive Compulsive Disorder (Paper Based)	£26.00	£39.99
Physiological Measurements (Paper Based)	£26.00	£39.99
Positive Dementia Care (Paper Based)	£26.00	£39.99
Positive Dementia Care for Domiciliary Workers (Paper Based)	£18.00	£25.00
Principles of Medication Administration in Schools (Paper Based)	£26.00	£39.99

Principles of Safe Handling of Medicines (Paper Based)	£26.00	£39.99
Professional Boundaries (Paper Based)	£26.00	£39.99
Responding to Substance Misuse (Paper Based)	£26.00	£39.99
Risk Assessment (Paper Based)	£26.00	£39.99
Safeguarding Children and Young People (Paper Based)	£26.00	£39.99
Safeguarding of Vulnerable Adults (Paper Based)	£26.00	£39.99
Social, Emotional & Behavioural Difficulties (Paper Based)	£26.00	£39.99
Speech, Language and Communication (SLC) Difficulties within Education (Paper Based)	£32.00	£45.00
Stroke Awareness (Paper Based)	£26.00	£39.99
Team Leading Knowledge (Paper Based)	£26.00	£39.99
The Control and Administration of Medicines (Paper Based)	£32.00	£45.00
Therapeutic Activities (Paper Based)	£26.00	£39.99
Tissue Viability (Paper Based)	£26.00	£39.99
Training and Development (Paper Based)	£26.00	£39.99
Understanding Attention Deficit Hyperactivity Disorder (Paper Based)	£26.00	£39.99
Understanding Epilepsy (Paper Based)	£26.00	£39.99

Understanding Infection Control for Tattooists and Piercing Professionals (Paper Based)	£26.00	£39.99
Visual Impairment Awareness (Paper Based)	£26.00	£39.99
Understanding Infection Control for Tattooists and Piercing Professionals (Paper Based)	£26.00	£39.99
Visual Impairment Awareness (Paper Based)	£26.00	£39.99